

INTRODUCTION

National Vocational Qualifications are occupation based qualifications which are developed using the National Occupational Standards (NOS). They are work-related, competency based qualifications which are designed specifically to define specific occupations.

Widely recognised by employers, NVQs are often used as the main focus of training as they demonstrate that an employee has the skills and knowledge necessary to perform competently and successfully. Our courses are assessed entirely in the workplace and employees are required to develop a portfolio of evidence that shows them carrying out work activities to an NVQ standard.

This programme is designed for people working in a wide variety of business sectors related to hotel hospitality, leisure and tourism occupations and offers the opportunity to obtain a nationally recognised vocational qualification. Drink Service NVQ level 2 is delivered wholly in the workplace. Students will be allocated an assessor and your assessor will provide you with personal tutorial support at pre-arranged times.

Drink skills are essential within a range of sectors ranging from the hotels, public houses/ bars, nightclubs, external events....the list is endless. Employers recognise the importance of these skills and rate them as some of the most difficult to successfully recruit due to the fluctuation in staff linked with seasonal delivery in the region.

Vocational Qualifications are a great way of boosting skills and knowledge within the work place whilst creating a more competent and effective workforce. Of course, we think that everyone within the sector should take a Drink Services NVQ but you might think us biased. Here are 10 good reasons to take up a Vocational Qualification:

- Staff working in the Drink Service sector attract some of the highest number of workers in the UK due to the part time nature of much of the work.
- NVQs develop employees into more motivated, better skilled and more flexible workers.
- NVQs reduce the margin of service issues resulting in fewer dissatisfied customers and clients.
- NVQs provide a benchmark to evaluate business performance against national standards.
- Provide a base for identifying organisational policies, procedures and systems as well as training analysis for employees, departments and entire organisations.
- NVQs link with other quality initiatives such as IIP, EFQM and ISO.
- NVQs support personnel departments in carrying out job analysis, designing job descriptions, recruiting new and training existing staff, designing appraisal and reward systems.
- Improved customer service practices result in significant cost savings, improved performance and increased productivity.
- NVQs provide a structure to deliver quality training schemes for delivery staff.
- NVQs create a common level of expectation across all employers.

HOW LONG WILL IT TAKE

The NVQs in Drink Service delivered within the workplace take between 6-12 months dependant on the learner's level of competency and their current job role.

All delivery takes places within the working environment on the employer's premises.

ENTRY QUALIFICATIONS

There are no pre-entry qualifications for this award, however learners must be able to study to the required levels (literacy & numeracy support can be provided) and be working within a suitably related job role.

WHERE COULD IT LEAD

The level 2 qualification provides a good working knowledge and understanding of an occupation. It demonstrates an employee's ability to perform a range of tasks with some guidance or supervision. Progression to level 3 standards would allow the candidate to obtain detailed knowledge, skills and understanding within a relevant field. It demonstrates team leading and specialist technical skills with competence in communication, problem solving and applied teamwork.

ADDITIONAL INFORMATION

Where courses last for more than one year, only the first year's fees are shown.

HOW TO APPLY

You can apply for this course by applying [online](#), by filling out an application form from the College prospectus or by contacting the Information Officer on 01205 313218 for further information.

The Information on this Course Information Sheet is correct at time of print, but can be subject to change at anytime.